

CORPORATE POLICY

SKAPA is one of the leading Austrian companies in the raw materials business with many decades of international experience in trading and conditioning primary and secondary raw materials. Over the years, SKAPA has specialised in the technological conditioning of raw materials derived from wastes of all kind. SKAPA thereby makes an essential contribution to saving our valuable resources and conserving our environment (urban mining).

To stay this course, we have determined the following points regarding our stakeholders:

Customers

Long-term, cooperative customer relationships are to result from consistent knowledge and quality assurance.

Employees

Qualified and dedicated employees with a sense for optimisation & a pioneering spirit, working together in a team to produce customised and unique solutions for our customers. They are the basis for our success.

Owners

Our will to continuously improve even more is to give us the strength to perpetually analyse our processes and improve them whenever possible.

Suppliers

To continue to be able to deliver the best quality in the future, we want to build a fair relationship with our suppliers for the mutual benefit of both sides.

Environment

We assure compliance with all required regulations through our management system. Our aim is to constantly reduce the effects on the environment and continuously improve our environmental performance.

Accordingly, for example, our location in a recognised industrial centre by itself proves to be an ideal condition for preventing burdens on the surrounding local environment to the furthest possible extent.

With this in mind, we also engage in a regular dialogue, beyond compliance with environmental laws and directives, with the authorities in an effort to always be up to date on current procedures, measures and environmental activities.

We place great value on our employees' opinions concerning environmental matters. We therefore implement their constructive suggestions or initiatives within our possibilities. Furthermore, environmental protection is a key topic in our internal instruction and training programmes.

The current environmental policy on sustainability in all environmental areas was formalised with binding effect as of 07/01/2020 and it has been made available as part of the manual.

Quality Principle

Satisfied customers are the key to success in daily competition. To achieve this, SKAPA Recycling has defined a central company principle:

'We want to live more up to our customers' wishes regarding our service performance than that of our competitors.'

We understand 'live more up to' as meaning the complete performance of our employees, flexibility, reliability, and punctuality in production, adherence to deadlines, prompt handling of complaints, and preventive measures for the avoidance of faults. The integration of our suppliers and customers in our management systems, as well as the long-term and close relationships with them are a further mainstay of attaining the declared quality targets.

Principle of Safety

According to our corporate philosophy, SKAPA Recycling takes great responsibility for the safety of its employees and business partners. By means of the implemented, comprehensive risk management, we are able to continuously monitor all work processes. We evaluate possible safety risks at the operating site. The results attained from this form the basis for the consistent and rapid implementation of corresponding measures for risk prevention.

The Management